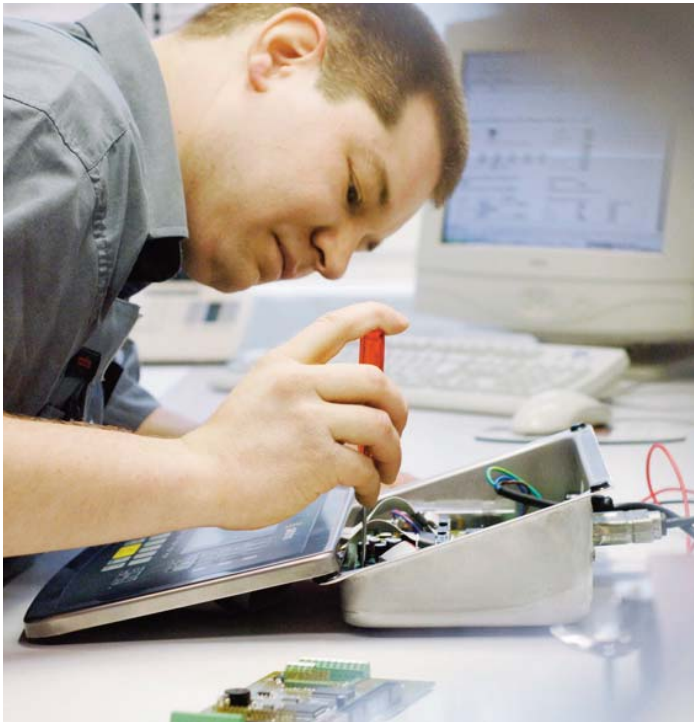




Service...

The Service Centre

...Calibration & Repair



We cover *All Brands* of Equipment - not just Sartorius

Contact us now for a FREE quotation!

- Email: uk.customerservice@sartorius.com •
- Web: www.sartorius.co.uk •
- Web: www.sartorius.ie •
- Tel: 01372 737101 • Fax: 01372 722151 •
- Tel: 01 808 905 • Fax: 01 808 9388 •



Sartorius at Your Service



Did you know?

Sartorius is committed to ISO quality control guaranteeing you a premium quality service. We have over 130 years of experience in weighing equipment.

Our fully equipped Workshop is set-up to undertake a variety of repairs to the highest industry standards.

We repair all brands of weighing equipment including separation technology, intrinsically safe equipment, centrifuges, pH meters, stirrers, heaters etc. Electrical safety testing is also carried out on workshop repairs.

The Service Centre repair package includes collection, repair and despatch of goods.

Customer Service Agreements benefit from:

- 20% discount on workshop repairs
- Reduced emergency call-out charges

Only The Best

- Basic cal check or full service options
- Repairs and calibration to factory standards
- Accurate calibration for your weighing equipment and audit-ready solutions/certificates to prove that they satisfy ISO9000, ISO17025 and other quality standards. Also, we are able to advise on the correct calibration protocol, frequency and certification required to meet these requirements
- 12 months warranty on parts and labour (only genuine manufacturers' spare parts used)
- Fast attendance to workshop repairs
- All service work performed by Sartorius factory-trained and authorised calibration engineers
- 90% completion of first visit repairs

Technical Support

For all customers we offer technical support from our Service Centre.

Fully-trained engineers can advise you directly by contacting the technical support line.

Training

Training courses can be run to meet all your training needs on weighing equipment.

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